



OUR POLICIES

Payment Terms:

Carney Plastics accepts MC/VS, checks or money orders for payment. Orders paid by check will not be shipped until check clears. Orders from outside the continental United States are welcome and shipping charges are based on location.

Damage:

All units need to be examined and any damage or shortage reported as soon as possible to our sales office at 1-800-372-6688, claims cannot be processed after 14 days. Whenever possible, inspect while delivery person is present.

Ordering:

Orders can be placed on-line at our e-commerce site, www.carneyplastics.com at our sales office, 1-800-372-6688, by fax, 1-330-746-8276 or by mailing your order to Carney Plastics, Inc., 1010 W. Rayen Avenue, Youngstown, OH 44502.

Returns or Exchanges:

Carney Plastics policy is for even exchange only. If we have shipped a case incorrectly we will make arrangements to have it returned at no cost to our customer. If our customer has ordered the wrong case for their collection, we will exchange the case for the correct one with customer being responsible for return shipment, difference in price if case is more and shipping charges for replacement case to be shipped.

Carney Plastics, Inc. prices and policies are subject to change without prior notification.